

District heat connection price list

Effective from 14 April 2025

| Connection fee (no excavation) | VAT 0% | VAT 25.5% | | VAT 0% | VAT 25.5% | |
|------------------------------------|--------|-----------|--|--|----------------------------------|-------------|
| <u>Branch line ≤ DN50</u> | | | <u>Reconnection</u> | | | |
| Standard fee | 4,900 | 6 149.50 | € | * Reimbursement for rated output | -30 | -37.65 €/kW |
| Line fee | 250 | 313.75 | €/m | | | |
| <u>Branch line DN65 & DN80</u> | | | <u>Excavation fee (upon request)</u> | | | |
| Standard fee | 8,900 | 11,169.50 | € | <u>Detached house, rated output <20kW</u> | 250 | 313.75 €/m |
| Line fee | 290 | 363.95 | €/m | | | |
| <u>Branch line ≥ DN100</u> | | | <u>Disconnection fee (upon detachment)</u> | | | |
| Standard fee | 13,900 | 17,444.50 | € | <u>Consumers</u> | 1,300 | 1,631.50 € |
| Line fee | 330 | 414,15 | €/m | <u>Businesses</u> | Average costs of connection type | |

Other terms and conditions

The connection fee depends on the DN size and length of the branch line. The connection fee consists of the standard fee and the line fee. The line fee is calculated by multiplying the unit price by the length of the branch line. Any unusually large cost items arising from the construction of a district heating connection due to tasks such as excavation in rock, challenging lead-throughs and exceptional structural solutions are added to the connection quote on a case-by-case basis. The connection fee is invoiced when the branch line has been built and the district heating connection is ready for use.

* When a new building to be constructed on the same plot is connected to district heating, the scaling of the district heating network previously targeted to the plot in question can be taken into consideration in the connection fee for the new connection. The capacity is determined on the basis of the largest rated output within the agreed timeframe; however, no more than the rate output of the new connection. The reimbursement of the connection fee is calculated by multiplying the capacity in question by the unit price of the connection fee reimbursement. However, the reimbursement cannot be higher than the standard fee.

Before concluding the contract, the length of the branch line is measured in the direction of the connection from the main pipelines of district heating to the agreed location of the service installation in the new building, and in pre-existing buildings, in the default location of the service installation. The length of the branch line is measured at an accuracy of one metre.

Unless otherwise agreed, the client is liable for any excavation and structural work. Helen does not provide excavation work for new buildings. The excavation fee in line with the price list is only offered to locations switching their method of heating if their rated output is below the limit specified in the price list. In terms of locations switching their method of heating, if the client orders the excavation work required for the construction of the district heating connection from Helen and the rated output is higher than the limit, the invoicing for the excavation work is separately agreed. The excavation work carried out by Helen includes the excavation and filling of the pipe trench from the connection point to the side of the outer wall of the building, any required lead-through holes in the outer wall or foundation wall and their sealing. The work performed by Helen does not include finishing work, such as paving, landscaping or any external or internal construction work of the building.

Helen has the right to charge the client for any costs incurred by the discontinuation of the district heating connection, unless otherwise agreed. Costs can arise from tasks such as planning and supervision, road construction fee, network downtime, excavation, pipeline operations and asphaltting. The cost of terminating businesses is based on the average realized costs of the connection type. The resulting total costs are most commonly €5,900 (VAT 0%). The termination price varies between €2,300 and €8,700. The price is reduced if the customer performs the excavation work or if no excavation is needed, if any possible excavation is done on the property side, and if the disconnection is made outside the winter season (December-March). Helen's connection order service makes a binding quote upon the client's request. The late charge of discontinuation is EUR 50 per day plus a lump-sum compensation of EUR 300 (VAT 0%), which covers the rescheduling of the work, potential reservation fees, etc. As an exception to these, the service fee in line with the price list is used as the disconnection fee for consumer clients. The value added tax valid at each time is added to the prices (VAT 0%).

Interest on arrears for invoices paid after the due date is determined in accordance with the Interest Act. Any unpaid invoices are forwarded to a debt collection agency. No value added tax is collected for payment request, disconnection and collection notification fees.